

MOUNT OLIVET ROLLING ACRES

BUILDING TRUST THROUGH QUALITY CARE

60+ Years of Serving Minnesotans with Compassion, Accountability & Excellence

Since 1953, Mount Olivet Rolling Acres (MORA) has supported Minnesotans with disabilities and mental health needs in building meaningful lives in their communities. We believe trust comes from more than words, it comes from quality care, measurable outcomes, responsible stewardship, and listening to the people and families we serve.

Community Supports

**100% OVERALL
SATISFACTION**

Families and clients describe our staff as: Caring, Respectful, Competent, Dependable

Day Support Services

**100% OF GUARDIANS
STRONGLY AGREE**

that their family member is safe and supported while attending MORA Day Support Services.



"It takes very special people to work with special needs individuals. The staff at MORA is dedicated and amazing!"

"Excellent staff who care about my daughter in every way. They go above and beyond to make sure she is safe and living her best life."

MAKING A DIFFERENCE IN THE COMMUNITY

Individuals living in our group homes enjoyed nearly **8,000** community outings and activities throughout 2025.

Because quality of life means more than receiving services, it means **being part of the community.**

RESIDENTS TELL US:

- ✓ I feel respected.
- ✓ Staff are kind and supportive.
- ✓ Staff know me well.
- ✓ Staff spend meaningful time with me.



Case Management

100% = High Quality

100% of families surveyed noted that their case manager provided high-quality care.

5,000+

Individuals Served



Case
Management
3,457



Metro Crisis Coordination Program
+ MCCP Crisis Homes
888 + 97



Training and
Education
757



Camp
McGregor
273



Residential
Homes
155



Wounded Service
Member Program
64



Youth Crisis
Stabilization
23



Shared Living/
Host Homes
4



Community
Supports
22



Day Support
Services
22



Discover
Summer
10

Serving Individuals Across 10 Minnesota Counties

TRUST IS BUILT ONE PERSON AT A TIME.

At MORA, every person deserves care that is compassionate, individualized, respectful, and focused on their goals and quality of life.

ACCOUNTABILITY YOU CAN TRUST

YOUR TRUST MATTERS. SO DOES EVERY DOLLAR.

MORA believes responsible stewardship is part of providing quality care.

90% OF EVERY \$1 GOES TO CLIENT-SPECIFIC PROGRAMMING AND SUPPORTS

Our commitment is simple: use resources responsibly so we can **focus on the people we serve**.



■ 10% Management and Governance

ACCOUNTABILITY ISN'T SOMETHING WE CLAIM. IT'S SOMETHING WE BUILD INTO HOW WE OPERATE.

INDEPENDENT OVERSIGHT

Our finances are reviewed.
Our practices are monitored.

MORA undergoes an annual **external financial audit**.

Our audits consistently provide strong assurance regarding MORA's financial practices, governance, internal controls, and responsible financial reporting.

OUR FINANCIAL SAFEGUARDS INCLUDE:

- ✓ Independent financial audits
- ✓ Strong internal financial controls
- ✓ Local, state, and federal oversight
- ✓ Monthly Senior Leadership budget reviews
- ✓ Quarterly Board reporting on KPI's

COMPLIANCE IS EVERYONE'S RESPONSIBILITY

EVERY EMPLOYEE COMPLETES REQUIRED TRAINING

- ✓ Fraud, Waste & Abuse Prevention
- ✓ HIPAA Privacy & Security
- ✓ Mandatory Reporting
- ✓ Ethics & Compliance

150+ AUDITS

MORA conducts 150+ audits annually to help ensure requirements are consistently met and identify opportunities for improvement.

QUALITY IS NEVER "DONE"

We measure. We listen. We improve.

WE CONTINUALLY FOCUS ON:

- **Better Communication:** Faster follow-up and stronger referral experiences
- **Better Transitions:** Improved transition planning and coordination
- **Better Services:** Ongoing staff training and documentation excellence
- **Better Protection:** Compliance reviews, cybersecurity safeguards, and investigation of potential concerns

LEARN MORE

Explore our Impact Report, audited financial information, stories, and ways to support our mission.



moracares.org